

New Cat[®] CVA Services Commitment features Two-Day Repairs, or the customer gets paid

- Services Commitment exclusively available with Customer Value Agreement (CVA)
- Two-Day Repairs commitment for common repairs available with a Cat CVA that includes dealer labor
- Next-day maintenance, wear and repair parts availability with Parts Next-Day commitment

IRVING, Texas, June 16, 2026 – Strengthening the value of a Cat[®] Customer Value Agreement (CVA), starting in 2026, every customer will have an opportunity to upgrade their CVAs with [Services Commitment](#). Designed to keep the customer's business and equipment moving, CVAs that include dealer labor now provide a Two-Day Repair commitment on common repairs to get the equipment back to work, or the customer gets paid in Cat Credits or dealer vouchers. Additionally, Parts Next-Day availability with the new Services Commitment includes maintenance, wear and repair parts, available for pickup at the customer's requested dealer location.

"Our new Services Commitment program with a CVA is all about offering the customer hassle-free, peace-of-mind equipment ownership," says Derek Kamp, vice president of sales and marketing, Construction Industries. "Customers dealing with downtime need to act fast, and they need parts to get the equipment up and running quickly. Our new Services Commitment delivers just that – Two-Day Repairs, Parts Next-Day, or the customer gets paid."

Simplified ownership

The new Services Commitment simplifies equipment ownership, and its Parts Next-Day commitment helps to get the equipment back up and running when the unexpected happens. Customized to meet specific customer needs, equipment coverage, portability and transferability options are available with the Cat CVA.

CVAs offer 24/7 access to asset insights with equipment health management tools like VisionLink[™] and Cat Inspect. As part of the agreement, customers receive expert support from their local Cat dealer. Genuine Cat parts and fluids are available for scheduled planned maintenance at the customer's desired location at the right time.

Global rollout of CVAs with the new Services Commitment begins in the first quarter of 2026 and continues throughout the year and into 2027. It is subject to regional availability. Contact a Cat dealer for availability, major repairs commitment, and terms and conditions of the new Services Commitment coverage.

More information on Cat CVAs with the new Services Commitment can also be found by visiting cat.com.



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New Service Introduction

NOTE TO EDITORS

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For more than a century, Caterpillar has built a better, more sustainable world. With 2025 sales and revenues of \$67.6 billion, Caterpillar Inc. is shaping the future as the world's leading manufacturer of construction and mining equipment, off-highway diesel and natural gas engines, industrial gas turbines and diesel-electric locomotives. Backed by one of the largest independent global dealer networks and financing services through Cat Financial, the company's primary business segments: Power & Energy, Construction Industries and Resource Industries are solving customers' toughest challenges through commercial excellence and advanced technology, driven by a highly skilled, dedicated global team.

Caterpillar rolls out products and services in each of its regions at different time intervals. Although every effort is made to ensure that product information is released only after Caterpillar has received confirmation from its independent dealer network, plants, and marketing subsidiaries that products and services are available in the relevant region, editors are kindly requested to verify with a Cat dealer for product availability and specifications.

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New Product Introduction

